

## EMD-S 退款並補稅的操作說明

1. 依照改票程序將計價修改好, 並且簽收儲存。

```

NSJP68/83 TPE NH C232831 AG 99999992 25AUG
1.1FU/MINGMINGMS
1. NH 824 S 17DEC TPE NRT HK1 0935 1330 0* E SA
   OPERATED BY AIR JAPAN COMPANY LIMITE
2. NH 823 S 20DEC NRT TPE HK1 1845 2200 0* E TU
   OPERATED BY AIR JAPAN COMPANY LIMITE
  
```

```

>
FQ1 - S1-2 AP 25AUG16 83/AG
P1 FU/MINGMINGMS ADT G * TWD 10800
TPE NH TYO 152.04SLRCE0 NH TPE 152.04SLRCE0 NUC304.08END ROE32
.228
FARE TWD9800 TAX 1000DV TOT TWD10800
***ADDITIONAL FEES MAY APPLY*SEE>F01.
S1 FB-SLRCE0 B-2PC NB-17DEC NA-17DEC
S2 FB-SLRCE0 B-2PC NB-20DEC NA-20DEC
FLT/CNX/CHG RESTRICTED
CHECK FARE RULE
LAST DATE TO PURCHASE TICKET: 01SEP16

T P1/S1-2/ET/CNH/TA3C8
  
```

說明: 將已付過的稅金刪除, 並放入須補的稅金, 再簽收儲存。

2. 輸入改票指令

**TMU1FEX2059902692837**



```
1-TMU1FEX2059902 +
>*EX **TICKET FOR**: FU/MINGMINGMS PSGR 1/ 1
NEW FARE: TWD 9800 EQUIV:.....
TX1: 1000DV TX2: TX3: TX4:
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
                20599026928373 .. ..... 02
COUPONS FOR TKT1:12.. TKT2:..... TKT3:..... TKT4:.....
PD T1:500.....TW 2:165.....OI 3:663.....SW 4:128.....YQ
PD T5:..... 6:..... 7:..... 8:.....
TTL VALUE:TWD11300... BSR:..... ORIG FOP:CK.....
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
                TPE/TPE TPE 25AUG16 9999999
.
```

說明: 新票面 TWD9800 舊票面 TWD11300 , 會有 TWD1500 可退 EMD-S 。將游標移至表格下方 **Enter** 後 , 會出現補稅金的畫面。

3. 填入補稅的付款方式後 **Enter**

```
>*MR TOTAL ADD COLLECT 1000 TWD
/F CK.....
/F.....
/F.....
.
```

4. 系統會出現以下詢問是否進行退票 EMD 的訊息

```
>*ER REFUND DUE 1500 TWD
CREATE EMD Y/N Y
```

以 **Tab** 鍵跳至第二行 , 填入 Y 後 **Enter**

5. 系統出現退款 EMD-S 的內容



```
>EMDRB *REFUND BALANCE ELECTRONIC MISCELLANEOUS DOCUMENT*
TO ALL NIPPON AIRWAYS CO. L
AT TPE RFIC/RFISC D-996
TYPE OF SVC REFUNDABLE BALANCE
AMOUNT TWD 1500
ENDORSEMENT .....
*ORIG ISSUE*: TICKET NUMBER 20599026928373 CITY TPE
DATE 25AUG16 IATA CODE 9999999
```

確認內容及金額後，將游標移至表格下方 **Enter**

6. 系統回應 **TICKET MODIFIERS UPDATED**，即完成改票程序。請將新票的開票命令詞輸入，再次檢查存檔票價，付款方式會有\***EMDRB**字樣跟在舊票號之後。

```
>
FQ1 - S1-2 AP 25AUG16 83/AG
P1 FU/MINGMINGMS ADT G * TWD 10800
TPE NH TYO 152.04SLRCE0 NH TPE 152.04SLRCE0 NUC304.08END ROE32
.228
FARE TWD9800 TAX 1000DV TOT TWD10800
***ADDITIONAL FEES MAY APPLY*SEE>F01.
S1 FB-SLRCE0 B-2PC NB-17DEC NA-17DEC
S2 FB-SLRCE0 B-2PC NB-20DEC NA-20DEC
FLT/CNX/CHG RESTRICTED
CHECK FARE RULE
LAST DATE TO PURCHASE TICKET: 01SEP16
T P1/S1-2/Z5/ET/FEX2059902692837*EMDRB/CNH/TA3C8
```

7. 簽收後開票，同時開立出改票及退票 EMD-S

```
ELECTRONIC TKT GENERATED TTL FARE TWD 10800
SUPPORTING DOCUMENTS GENERATED
RECORD LOCATOR: >*NSJP68.
-----
EMD GENERATED TOTAL 1500
2059991073392 1500 FU/MINGMINGMS
```



下方顯示 EMD-S 的票號及金額。

8. 報表顯示如下:

GALILEOTAIWAN		HELPDESK		TINS REPORT		25 AUG 16	
CURRENCY CODE TWD		IATA NUMBER 99999992					
A/L	TKT/STOCK	NBR	PASSENGER NAME	FARE	TAX	COMM	FOP
					*FEES		
297E9902692833			DEMOGAL/KITTYMRS	VOID 25AUG			
297E9902692834			CHEN/MIAMS	54000	1327	5.00	CK
131E9902692835			CHAO/SOPHIEMS	VOID 25AUG			
297E9902692836			DEMOGAL/KITTYMRS	VOID 25AUG			
205E9902692837			FU/MINGMINGMS	11300	1456	5.00	CK
205E9902692838			FU/MINGMINGMS	0A	1000	5.00	CK
205D9991073392			FU/MINGMINGMS	0	0	0.00	EX
)>							

說明: 改票項目收取稅金 1000, 退款 EMD-S 也顯示在報表上。

9. 退款 EMD-S 操作方式, 請重新回到訂位記錄中, 點選訂位記錄顯示視窗中的 **\*EMDL** 再點選列表編號 **1** 或者輸入指令 **EMDL** 後再輸入 **EMDD1** 即可顯示以下表格選項, 游標直接點綠色的 **EMD REFUND** 或者 **Tab** 鍵跳到 **EMD REFUND** 之後填入 **F** 或 **X** **Enter** 即可完成 EMD-S 退票。

NSJP68/83 TPEH C232831 AG 99999992 25AUG  
1. 1FU/MINGMINGMS  
1. SVC NH HI1 TPE 25AUG--D/996/REFUNDABLE BALANCES/NM-1FU/MING  
MINGMS/2059991073392C1/1500/TWD  
2. NH 824 S 17DEC TPEHRT HK1 0935 1330 0\* E SA  
OPERATED BY AIR JAPAN COMPANY LIMITE  
3. NH 823 S 20DEC NRTTPE HK1 1845 2200 0\* E TU  
OPERATED BY AIR JAPAN COMPANY LIMITE

\*ALL \*P \*TD \*FF \*VL \*VR \*SI \*HTI  
\*HTE \*PI \*EMDL

EMDL - ELECTRONIC MISCELLANEOUS DOCUMENT LIST  
1. NH 2059991073392  
FU/MINGMINGMS  
I 25AUG16 042212 Z  
\*\*\*\*\* END OF LIST \*\*\*\*\*

1-EMD01  
2059991073392 FU/MINGMINGMS NSJP68/1G/03C8 99999992  
CPN RFISC DESCRIPTION VALUE DATE STATUS  
1 D-996 REFUNDABLE BALANCES TWD 1500  
EMD DOCUMENT TOTAL: TWD 1500  
>EMD DETAIL DISPLAY  
>EMD VOID  
>EMD REFUND \*F

EMD 2059991073392 REFUNDED - SAC 205XV0ZD02TM8



報表顯示:

205	9991073392	FU/MINGMINGMS	1500	0	0.00	EX
		RFND-				