



AIR CANADA

GENERAL SALES AGENT
總銷售代理

加拿大航空快訊 - GNR5

Ref:2024012

Dear Travel Agency Partner,
親愛的旅行同業,

We wish to inform you that effective 01 June 2024 Air Canada is introducing Global Net Remit 5 (GNR5) into the Taiwan market for the payment of upfront standard commission on Air Canada published airfares ticketed in Taiwan.

自 2024 年 6 月 1 日起，加拿大航空將在台灣市場推出 Global Net Remit 5 (GNR5)，用於計算支付在台灣出票的加拿大航空票面價(Publish fare)機票的旅行社標準佣金。

GNR5 will automatically identify eligible tickets and calculate the commission, which will be recorded as supplementary commission in the BSP billing report. Thus, please do not input the commission level in your GDS when you issue an Air Canada ticket effective 01 June 2024.

GNR5將自動識別符合資格的機票種類並計算佣金，該佣金金額將記錄在BSP每期報表中的Supplementary commission 欄位。因此，當您自 2024 年 6 月 1 日起開立加航機票時，請勿在您的 GDS 指令中輸入佣金金額，以避免產生不當開票的ADM。

GNR5 - Q & A

Q. What agency commission does GNR5 pay?

GNR5 支付哪一種代理商佣金？

- GNR5 pays the front-end commission at time of ticketing.
GNR5 在開票時支付前返佣金。

Q. How does GNR5 identify the eligible tickets for commission?

GNR5 如何辨識符合佣金資格的機票？

- Air Canada provides GNR5 with the terms and conditions.
由加拿大航空提供 GNR5 使用的條款與條件。

Q. How is GNR5 deciding which commission to apply?

GNR5 如何決定申請哪一種佣金？

- Air Canada provides GNR5 with the commission levels to apply.
加拿大航空向 GNR5 提供可適用的佣金等級。

Q. Do I need to put the commission in my GDS when I issue the ticket?

開票時是否需要在 GDS 中佣金欄位輸入資訊？

- This is no longer required as GNR5 will know what commission to pay based on the rules provided by Air Canada.
不再需要這樣做，因為 GNR5 將根據加拿大航空提供的規則知道要如何支付佣金。

Q. Do I need to put a tour code on the ticket to get paid my commission?

我需要在機票上的 Tour code 欄位輸入資訊才能獲得佣金嗎？

- No tour code is required. GNR5 will apply the commission based on the rules provided by Air Canada.
無需輸入任何 Tour code。GNR5 將根據加航規定的規則計算佣金。

Q. How often does GNR5 compute the commission?

GNR5 多久計算一次佣金？

- The computation is carried out daily and deducted from the BSP remittance.
每天進行計算,並從每期 BSP 結算時在匯款中扣除。

Q. How does BSP know to deduct the commission from the remittance?

BSP 怎麼知道要從匯款中扣除佣金？

- GNR5 will put the commission on the ticket before it goes to BSP.
GNR5 將在 BSP 報表結算前將佣金計入。

Q. When do I get my commission at time of ticketing paid to me?

我什麼時候可以收到開票時的佣金？

- The commission will be paid by the end of the billing BSP period.
佣金將在 BSP 每期報表週期結束時支付。

Q. If GNR5 applies the incorrect commission, will I receive a debit memo?

如果 GNR5 的佣金計算錯誤, 我會收到 ADM 嗎？

- No, you will not receive a debit memo.
不, 您不會因此收到 ADM。

Q. Is there reporting for me to track my commission payments?

是否有報表可供我追蹤帳戶內佣金支付情況？

- The commission payment information is available in your BSP billing report through BSP link.
佣金支付資訊可透過 BSP Link 系統在您的 BSP 每期報表中取得。

Q. If I issue my ticket through an Air Canada approved NDC channel, will I get paid my front-end commission?

如果我透過加航批准的 NDC 管道出票, 我會收到前返佣金嗎？

- Yes, GNR5 will compute the commission payment for tickets issued through NDC channel.
是的, GNR5 也適用於 NDC 平台開立機票的佣金支付。

Q. When a refund is processed, will the commission be recalled?

若申請退票, 佣金會被收回嗎？

- Yes, whether is a full or a partial refund, the total commission is recalled in GNR5.
是的, 無論是全額退款或部分退款, GNR5 將收回所有佣金。

Please scan the below QR Image for more information about GNR5

請掃描下方QR Code以了解更多GNR5訊息



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