

Sales Notice 10-2021

Date : 07 Sep 2021

英國航空-反覆訂位政策規範通告

反覆訂位政策規範

親愛的合作夥伴，

自 2021 年 10 月 1 日起，英國航空將根據國際航空運輸協會(IATA)準則修訂反覆訂位政策規範。

反覆訂位(Churning)是指為同一位乘客於相同行程中反覆訂位及取消，不論是更換任何訂位艙等或 PNR，以規避或延長開票限制、保留機位或為取得較低的訂位艙等及票價。

- 同一乘客於相同的行程之最多可重新訂位 4 次。
- 任何額外的重新訂位及取消航段都將被視為反覆訂位。
- 執行反覆訂位的旅行社業者將會被收取每位乘客/每個航段 5.00 英鎊 (或等值當地幣值) 的 ADM。
- 為避免因反覆訂位及取消而收到 ADM，同一乘客的相同行程之重新訂位次數不得超過 4 次。

請點選[此處](#)參照最新版的 ADM 政策。

謝謝您的理解和支持。

英國航空公司 票務總代理 航達旅行社股份有限公司

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i Excessive Churning Policy

Dear Partner,

Starting 01 October 2021, British Airways will implement a modification to our policy regarding excessive churning in line with industry standards.

Churning refers to repeated cancellation and rebooking of the same itinerary for the same passenger - independent of the class and PNR - to circumvent or extend ticketing time limits, hold inventory, and/or find a lower booking class.

- As a courtesy, a maximum of 4 rebookings are permitted of the same itinerary for the same passenger.
- Any additional rebooked and cancelled segments will be considered excessive churning.
- Agents that engage in excessive churning practice will be subject to an ADM of GBP 5.00 (or equivalent in local billing currency) per passenger/per segment.
- To avoid receiving an ADM for excessive churning, please keep the number of churned segments to a minimum or not exceeding 4 rebookings of the same itinerary for the same passenger.

The updated ADM policy can be [found here](#).

Thank you for your understanding and support.

Kind regards,

British Airways