

【旅遊同業使用GDS EMD收取長榮/立榮航空國際線航段之未登機費用於官網解除機票限制上線通知】

自2021年6月16日起，旅遊同業自行收取之旅客未登機費用，可利用長榮航空官網 “**行程管理 → 未登機費收取**” 之服務項目，輸入EMD號碼及旅客姓名，經系統檢核無誤後將自動解除機票使用限制，以利同業後續作業。

※ 旅遊同業若以機票號碼輸入，務必勾選已透過旅行社支付未登機費並開立電子雜項交換券(EMD)，若未勾選上述選項，系統將進行信用卡付款流程，可能重複支付未登機費。

【Suspended ETKT coupon paid by GDS EMD can be reinstated through EVA Website】

As of 16JUN2021, travel agents are allowed to reinstate ETKT coupon status through EVA AIR website by entering the GDS EMD number.

GDS EMD will be recognized to reinstate ETKT coupon status at "No-show charge" webpage. Suspended coupon will be reopened once system verifies the EMD amount/status. Travel agents can go on for further process.

※If data retrieved by Ticket Number at No-show charge webpage, please be reminded to click the box “Already paid the no-show fee and issued EMD through a travel agency”. Otherwise, system will process the payment procedure and No Show Fee might be charged again.