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Date：2019/06/24

No: 2019-SA016-SZ-GD

To: GDS

公告中華航空/華信航空國際航線訂位管理規範，請旅行社業者配合辦理

各位旅遊同業先進：

感謝各位同業夥伴長期支持，航空公司機位本應更有效利用以期能讓所有旅行同業公平銷售，因此 CI/AE 自 2019 年 7 月 1 日起，

針對不當操作訂位、惡意佔位影響本公司機位銷售控管之業者，經查證屬實，將予以停權，並簽發 ADM 由該旅行同業自行負擔。

1.無效訂位之航段移除(包括 HX/NO/UN/UC/HL...等)，最遲應於班機起飛 24 小時前移除所有無效航段，經檢查未移除者，將收

取 GDS 不當訂位手續費每航段美金 USD10 (或 TWD 300 元)。

2.同一業者以重複訂位方式(含 HK/HL)，針對相同或不同之艙等及日期取消重訂，次數達 5 次者，則依據訂位記錄超頻次數，

收取每筆超頻交易管理費 USD10(或 TWD 300 元)之費用。即在同一個 PNR 或多個 PNR 累計總次數達 5 次則收取罰金。

罰金計算說明如下：

4 次：(4-4) 次 X USD10 = USD 0 (不罰)

5 次：(5-4) 次 X USD10 = USD10

6 次：(6-4) 次 X USD10 = USD20

依此類推。

中華航空公司 敬上

No: 2019-SA016-SZ-GD

To: GDS

China Airlines/Mandarin Airlines ADM Policies for International Bookings

Dear Valued GDS Partners:

Thanks to the long-term support, the airline seats should be used more effectively in order to make all travel peers fair sales. Therefore, those who have misappropriated the operation and malicious seats affecting the sales control of airline seats are verified. From July 1, 2019, CI/AE will suspend its rights and the issuance of ADM will be sent to the travel industry.

1. The segment of the invalid reservation is removed (including HX/NO/UN/UC/HL...etc.), and all invalid segments should be removed 24 hours before the departure of the flight. If the inspection fails, travel agency will be charged. Improper booking fee is USD10 (or TWD 300) per flight segment.
2. The same travel agency re-orders for the same or different booking classes and the number of times with the repeated booking method (including HK/HL). If the number of times is up to 5, the overlocking transaction management will be charged according to the number of overlocking of the reservation record. The fee is USD10 (or TWD 300). That is, if the total number of times the same PNR or multiple PNRs is accumulated up to 5 times, a fine will be charged.

The penalty calculation is as follows:

(1) 4 times: (4-4) times X USD10 = USD 0 (no penalty)

(2) 5 times: (5-4) times X USD10 = USD10

(3) 6 times: (6-4) times X USD10 = USD20

So on and so forth.

CHINA AIRLINES