

## 公告

### 重申中華/華信航空【CI/AE】反覆訂位(Churning)政策規範

#### 各位旅遊同業先進：

自即日起，中華/華信航空【CI/AE】根據國際航空運輸協會(IATA)決議案 850m 之 ADM policy 規定修訂反覆訂位(Churning)政策規範。

反覆訂位(Churning)是指為同一位乘客於同一記錄中，對相同行程反覆訂位及取消，以規避或延長開票期限、保留機位或為取得較低的訂位艙等及票價之行為。

同一乘客相同行程反覆取消並重訂達 5 次(含)以上，航空公司得依 ADM policy 規定徵收每位乘客/每個航段 10 美金(或等值當地幣值)的罰鍰。

Violations		Debit Memo (per passenger per segment)
*	反覆訂位 Churning Bookings in Excess of 5 times	USD10

有關違規訂位政策實施有可能隨時調整，建議參考各 GDS 最新航空公司公告以獲得最新資訊。

~敬請公告周知，感謝配合~

# China Airlines/Mandarin Airlines (CI/AE) Reiterate Churning Policy and Regulation

Dear Valued GDS Partners:

In accordance with IATA resolution 850M, China Airlines/Mandarin Airlines has revised the churning policy and will raise ADM to all GDS agents on incorrect and prohibited practice with immediate effect.

Churning refers to repeated cancellation and rebooking of the same itinerary for the same passenger and the same PNR to clearly circumvent ticket time limit or to hold inventory with lower class/fare , which is strictly prohibited.

Any excess churned segments more than 5 times (inclusive) will be subject to an ADM of USD 10 (or equivalent in local billing currency) per passenger/per segment according to ADM Policy.

Violations		Debit Memo (per passenger per segment)
*	Churning Bookings in Excess of 5 times	USD10

The violation include but are not limited to the above, and will be reviewed and subject to change from time to time by China Airlines/Mandarin Airlines without prior notification. For the latest and additional information, please refer to your GDS.

~China Airlines Thanks for Your Cooperation~