

S23-W23 INTL RSVN & TKT GENERAL GUIDELINE

-from overseas-



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Revision History

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S23-W23 IND GENERAL PRICE GUIDELINE_From overseas_IBS



1. Reservation & Ticketing

Booking	LJ on-line flight only (The STOCK number of LJ ticket is 718).
Fare	All fare rules apply to each segment based on fare basis. ex) In case of SEG1 D/CLS, SEG2 P/CLS, SEG1 will be applied regulations of D/CLS, SEG2 will be applied regulations of P/CLS.
Child Fare (CHD)	JINI(FARE TYPE) : Charged 75% of Adult fare. FLEX(FARE TYPE) : Charged 85% of Adult fare. SUPERLOW(FARE TYPE) : 100% of Adult fare will be applicable.
Infant Fare (INF)	INF(without seat) : charged 10% of Adult fare. INS(with seat) : charged same as CHD fare.
Penalty / Fee	The Penalty and Fee applies equally to infants with seat(INS), children and adults, and does not apply to infants without seat.
Fuel Surcharge	Fuel Surcharge will be collected as YR TAX per segment (Exemption : Infants without seat).
CBBG/EXST	The reservation and issuance of CBBG (Cabin Baggage), EXST (Extra Seat) are available.

2. Refund Regulations (Applicable according to Fare Rules)

Unused Ticket	The refund penalty will be applied based on the existing tickets regulations per segment.
Partial Unused ticket	Partial Refund Penalty will be applied for Partial unused tickets.
Refund Penalty	Refund Penalty is not imposed within 24 hours after purchase.
No-Show Penalty	No-Show penalty will be imposed for passengers who either do not cancel the reservation prior to check-in closing time(50 minutes before departure) or do not board the flight after check-in. For a no-show ticket, No-Show Penalty would be applied per segment. Refund for a no-show ticket would be collected Refund penalty and No-Show Penalty per segment. If 1st flight is unused(no-show) and return flight is not deleted(no-show), the No-show penalty get doubled.
Unused TAXes	If the total amount of fee/penalty is larger than fare, unused APO tax and YR tax are refundable.
Submission Deadline	The refund request should be submitted within 30 days of ticket expiration date and request thereafter may be declined
Ticket expiration	The ticket is valid for one year from the issuance date for unused tickets or one year from its first departure date for partially used tickets.

3. Reissue Regulations (Applicable according to Fare Rules)

Reissue Fee (TAX code : YQ)	Reissue Fee will be applied based on the existing ticket's regulations per segment. Both Reissue Fee and No-Show Penalty will be charged per segment, when No-Show Tickets are reissued. Reissue Fee will be imposed per Reissue and non-refundable, and is not applied on the day of purchase(KST).
Reissue	Flight changes can be only made if there are seats available at the equivalent or higher fare. For totally unused ticket, validate fares and taxes(including YR) will be recalculated based on the day of reissue. For partially unused ticket, validate fares and taxes(including YR) will be recalculated based on the day of original issue.
PAX PTC change	Not allowed after purchase. The ticket should be refunded and repurchased regardless of increase/decrease of fare.
Reroute	Route Change allows only for HKG/MFM, BKK/VTE and within the same country.
SPELL CHNG	Allowed only if the name is pronounced the same (No Reissue Fee), if not, the ticket should be refunded and repurchased.

4. Refund Penalty & Reissue Fee & No-show Penalty

Seat	Fare TYPE	BKG CLS	Refund & Partial Refund Penalty(USD)	Reissue Fee (USD)	No-Show Penalty(USD)
JINI PLUS	JINI PLUS	F, J, C	30	20	120
ECONOMY	JINI	Y, W	30	20	
	FLEX	D,T,E,H,K,L,Q,B,N,Z	50	40	
	SUPER LOW	M,A,X,O	70	60	

* For other currencies, please refer to 5. [Fee Currency Conversion Table : Departing from Overseas] below

5. Fee currency Conversion Table : Departing from Overseas

USD	JPY	CNY	HKD	TWD	MOP	THB	MYR
20	2,000	140	200	600	200	700	80
30	3,000	200	250	900	250	1,000	120
40	4,000	300	350	1,200	350	1,300	160
50	5,000	400	400	1,500	400	1,700	200
60	6,000	450	500	1,800	500	2,000	240
70	7,000	480	550	2,100	550	2,300	280
120	12,000	800	1,000	3,600	1,000	4,000	500

1. Reservation & Ticketing

Booking	LJ on-line flight only (The STOCK number of LJ ticket is 718).
	Not allowed QK booking and waitlist.
Fare	All fare rules apply to each segment based on fare basis.
	ex) In case of SEG1 D/CLS, SEG2 P/CLS, SEG1 will be applied regulations of D/CLS, SEG2 will be applied regulations of P/CLS.
Child Fare (CHD)	JINI(FARE TYPE) : Charged 75% of Adult fare.
	FLEX(FARE TYPE) : Charged 85% of Adult fare.
	SUPERLOW(FARE TYPE) : 100% of Adult fare will be applicable.
Infant Fare (INF)	INF(without seat) : charged 10% of Adult fare.
	INS(with seat) : charged same as CHD fare.
Penalty / Fee	The Penalty and Fee applies equally to infants with seat(INS), children and adults, and does not apply to infants without seat.
Fuel Surcharge	Fuel Surcharge will be collected as YR TAX per segment (Exemption : Infants without seat)
CBBG/EXST	The reservation and issuance of CBBG (Cabin Baggage), EXST (Extra Seat) are available.

2. Refund Regulations (Applicable according to Fare Rules)

Unused Ticket	The refund penalty should be applied based on the existing tickets regulations per segment.
Partial Unused ticket	Partial Refund Penalty should be applied per segment.
Refund Penalty	Refund Penalty is not imposed within the day of purchase(KST Time) (VOID can be possible).
No-Show penalty	No-Show penalty will be imposed for passengers who either do not cancel the reservation prior to check-in closing time(50 minutes before departure) or do not board the flight after check-in.
	For a no-show ticket, No-Show Penalty would be applied per segment.
	Refund for a no-show ticket would be collected Refund penalty and No-Show Penalty per segment.
	If 1st flight is unused(no-show) and return flight is not deleted(no-show), the No-show penalty get doubled.
Unused TAXes	If the total amount of fee/penalty is larger than fare, unused APO tax and YR tax are refundable.
Waiver Auth.	If RFND PENALTY WVR AUTH is given, please input the AUTH No. in WA box and refund the ticket.
	If N/S PNLTy WVR AUTH is given, please input the AUTH No. in RM box (or WA if RM doesn't exist).
Submission Deadline	The refund request should be submitted within 30 days of ticket expiration date and request thereafter may be declined.
Ticket expiration	The ticket is valid for one year from the issuance date for unused tickets or one year from its first departure date for partially used tickets.

3. Reissue Regulations (Applicable according to Fare Rules)

Reissue Fee (TAX code : YQ)	Reissue Fee should be applied based on the existing tickets regulations per segment.
	Both Reissue Fee and No-Show Penalty should be charged per segment, when No-Show Tickets are reissued.
	Reissue Fee will be imposed per Reissue and non-refundable, and is not applied on the day of purchase(KST).
PAX PTC change	If Reissue Fee WVR AUTH is given, please input the AUTH No. in ENDS BOX(FE) and reissue the ticket.
Reissue	Flight changes can be only made if there are seats available at the equivalent or higher fare.
	For totally unused ticket, validate fares and taxes(including YR) should be recalculated based on the day of reissue.
	For partially unused ticket, validate fares and taxes(including YR) should be recalculated based on the day of original issue.
	Already paid unused TAXes are non-refundable and new TAXes should be collected.
PAX PTC change	Not allowed after purchase. The ticket should be refunded and repurchased regardless of increase/decrease of fare.
Re-Route	Route Change allows only for HKG/MFM, BKK/VTE and within the same country.
SPELL CHNG	Allowed only if the name is pronounced the same (No Reissue Fee), if not, the ticket should be refunded and repurchased.Please input 'TKT REISSUED DUE TO SPELL CHNG' in FE(ends box).

4. Refund Penalty & Reissue Fee & No-show Penalty

Seat	Fare TYPE	BKG CLS	Refund & Partial Refund Penalty(USD)	Reissue Fee (USD)	No-Show Penalty(USD)
JINI PLUS	JINI PLUS	F, J, C	30	20	120
ECONOMY	JINI	Y, W	30	20	
	FLEX	D,T,E,H,K,L,Q,B,N,Z	50	40	
	SUPER LOW	M,A,X,O	70	60	

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5. Fee currency Conversion Table : Departing from Overseas

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40	4,000	300	350	1,200	350	1,300	160
50	5,000	400	400	1,500	400	1,700	200
60	6,000	450	500	1,800	500	2,000	240
70	7,000	480	550	2,100	550	2,300	280
120	12,000	800	1,000	3,600	1,000	4,000	500