



2019 LJ FIT 票價規則：海外出發

公告日期：2019 年 5 月 30 日

1. 產品內容：

- 提供手提 10 公斤(總和 115 公分)
- 托運行李 15 公斤(總和 203 公分)
- 簡易餐飲去回程各一份

2. 國際機票預訂及開票：

- 兒童票為成人票價的 75%(SUPER LOW 票價為成人票價的 100%)、嬰兒票價為成人票價的 10%(佔位嬰兒請開立兒童票)
- 燃油附加費以每人每航段進行徵收(不占位的嬰兒不收取)
- 可透過客服中心洽詢額外的座位預訂(EXST)或是佔位手提行李(CBBG)
- 真航空不提供以下服務：嬰兒搖籃(BSCT)、無人陪伴的未成年乘機(UMNR)、特殊餐點(SPML SVC)

3. REFUND、REISSUE、NO SHOW 之罰款及費用(TWD)：

區域	種類			REFUND 罰金	PARTIAL REFUND	REISSUE 費用	NO SHOW 罰款
	座位	票價	艙等				
東北亞 東南亞 大洋洲	JINI PLUS	JINI	F, J, C	900	Allowed	600	日本 中國 臺灣 3,000
		FLEX	AP(cod.) F, J, C	1,500		1,200	
	ECONOMY	JINI	Y, D	900		600	
		FLEX	E, H, K, L, Q, B, N	1,500		1,200	
		SUPER LOW	M, X, A, P	100% of fare		1,500	
	美國 澳洲	JINI PLUS	JINI	F, J, C	1,500	Allowed	
FLEX			AP(cod.) F, J, C	3,000	2,100		
ECONOMY		JINI	Y, D	1,500	1,200		
		FLEX	E, H, K, L, Q, B, N	3,000	2,100		
		SUPER LOW	M, X, A, P	100% of fare			3,000

4. 國際機票使用規則：

- 來回艙等可結合不同艙等，票價規定將依各航段遵守，各項罰金按每航段收取
- 罰金與費用適用於佔位嬰兒(INS)、兒童及成人，但不包含不佔位的嬰兒(INF)

5. 國際機票變更：

- a. 變更機票時將視各航段票價規則，適用相關規定
 - b. 變更費用將以 YQ 收取並且不可退還
 - c. 變更 NO SHOW 的機票時，REISSUE 費用及 NO SHOW 罰款均會以每人每航段進行收取
 - d. 機票開立後僅接受姓與名欄位各 2 個字母以內的拼音錯誤更正，並請在 EN 欄位輸入「TKT REISSUED DUE TO SPELL CHNG」
6. 國際機票退票：
- a. 須在機票過期後 30 天內提出，否則將不予受理
 - b. 若是欲退票的機票曾經重新開票，將以原始訂位艙等之票價規則收取罰金
 - c. 訂票後一天內退票將不收取退款罰金(KST Time)
7. 中文譯本僅供參考，文義如與英文有歧異，概以英文本為準

2019 LJ IND BASIC OPERATION GUIDELINE : DEPARTING FROM OVERSEAS

1. Reservation and Issuance for international tickets
 - a. CHD : charged 75% of ADT fare / INF : charged 10% of ADT fare (However, for children in Super Save, 100% of adult fare will be applicable)
 - b. Fuel Surcharge will be collected as YR TAX per one-way. (However, the tax does not apply to infants who do not occupy their own seat)
 - c. The reservation and issuance of CBBG (Cabin Baggage), EXST (Extra Seat) is possible
 - d. LJ does not provide BSCT (Bassinet), UMN (Unaccompanied Minor), SPML SVC (Special Meal Service)
2. Refund Penalty, Reissue Fee and No-Show Penalty for international tickets

Region	Type			Refund Penalty (TWD)	Partial Refund	Reissue Fee (TWD)	No-Show Penalty (TWD)
	Seat	Fare	BKG CLS				
Northeast Asia South-East Asia Oceania	JINI PLUS	JINI	F, J, C	900	Allowed	600	Japan, China, Taiwan 3,000
		FLEX	AP(cod.) F, J, C	1,500		1,200	
	ECONOMY	JINI	Y, D	900		600	
		FLEX	E, H, K, L, Q, B, N	1,500		1,200	
		SUPER LOW	M, X, A, P	100% of Fare		1,500	
USA Australia	JINI PLUS	JINI	F, J, C	1,500	Allowed	1,200	Southeast Asia, Oceania, USA, Australia 3,600
		FLEX	AP(cod.) F, J, C	3,000		2,100	
	ECONOMY	JINI	Y, D	1,500		1,200	
		FLEX	E, H, K, L, Q, B, N	3,000		2,100	
		SUPER LOW	M, X, A, P	100% of Fare		3,000	

3. Rules and Regulations for international tickets
 - a. All fare regulations may apply on each departure/return flight separately
ex) D + P : In case of changing departure flight, regulations of D/CLS will be applied. In case of changing return flight, regulations of P/CLS will be applied
 - b. All fare rules apply to each segment based on fare basis
 - c. The Penalty and Fee applies equally to infants with seat (INS), children and adults. The Penalty and Fee does not apply to infants who do not occupy their own seat (INF)
4. Ticket Changes for international tickets

[GENERAL]

 - a. Change fee (fixed amount) will be applied per one-way according to fare rule, regardless of the date of change

- b. In case of changing dates/segments, originally paid FARE and TAX is non-refundable. (Additional FARE and Tax will be imposed)
 - 1) For reissue of totally unused ticket, validate fares and taxes(including YR) should be recalculated based on the day of reissue
 - 2) For reissue of partially used ticket, validate fares and taxes(including YR) should be recalculated based on the time of original issue
- c. In case of PTC (Passenger Type Code) change, the ticket should be refunded and repurchased regardless of increase/decrease of fare

[GDS - 1A, 1G, 1F]

- a. In case of reissuing tickets, changes may apply based on original ticket's regulations per one way (as well as in case of second reissue)
 - b. Reissue fee will be imposed per Reissue as YQ and non-refundable.
 - c. Both CHG FEE and No-Show Penalty will be charged per one way, when No-Show Tickets are reissued
 - d. SPELL CHNG REISSUE(NO CHG FEE; NO-ADC Reissue) is possible only if the name is pronounced the same(Please insert 'TKT REISSUED DUE TO SPELL CHNG' in ENDS BOX) Otherwise, the ticket should be refunded and repurchased.
5. Ticket Refunds for international tickets

[GENERAL]

- a. Refund should be requested within 30 days from the expiry date of the ticket. (Refund may not be possible if the refund request is made more than 30 days after the expiry date) (LJ International Flight Transit Clause, Article 12)
- b. Even though fees are even more expensive than the amount you paid for original ticket, all airport taxes and fuel surcharges are refundable
- c. A no-show penalty will be imposed for no-show passengers who either do not cancel their reservation prior to the scheduled time of departure, or passengers who do not board their flight after check-in has been completed (Refund service charge and No-show penalty may apply separately per coupon)
 - ex) When departure flight is unused and return flight is not deleted, 100 USD or 120 USD would be collected per one-way

[GDS - 1A, 1G, 1F]

- a. In case of refund for already reissued tickets, the refund penalty may apply based on original ticket's regulations per one way
 - ex) Original ticket with P+M/CLS > Reissued ticket with K+K/CLS * Refund Penalty should be applied based on P+M/CLS
- b. Refund Penalty is not imposed within the day of purchase(KST Time) (VOID can be possible)